



Originators identification number
678754

Instruction to your bank or building society to pay by direct debit

Complete the name and full postal address of your bank or building society branch

To The Manager

----- Bank/Building Society

Postcode:-----

Account Name:-----

Branch Sort Code:

Account Number:

Instruction to your bank or building society:

Please pay 1st Callcom Limited direct debits from the account detailed on this instruction, subject to the safeguards assured by the Direct Debit Guarantee. I understand that this instruction may remain with 1st Callcom Limited and if so, details will be passed electronically to my bank/building society.

Authorised Signature of Applicant:-----

Print Name:-----

Position in Company:-----

Date:-----

The Direct Debit Guarantee



This guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits.

If there are any changes to the amount, date or frequency of your Direct Debit, 1st Callcom Limited will notify you 10 working days in advance of your account being debited or as otherwise agreed. If you request 1st Callcom Limited to collect a payment, confirmation of the amount and date will be given to you at the time of the request.

If an error is made in the payment of your Direct Debit by 1st Callcom Limited or your bank or building society you are entitled to a full and immediate refund of the amount paid from your bank or building society.

If you receive a refund you are not entitled to, you must pay it back when 1st Callcom Limited asks you to.

You may cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify us.