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## Test Calls

Further to the fault reported by yourselves, our call carrier is struggling to locate exactly where within the call process the fault is occurring and they have asked that you make some test calls. We do apologise for this, but by completing these test calls, our call carrier should be able to resolve the fault for us.

Please tell us the Geographical number you are dialling from, 01, 02 : .....  
Line number if applicable : .....

Please dial 1280 + 123. Is it a Male or Female Voice?  
Result : .....  
Time : .....

Please dial 1280 + 0207 331 0903 (SNI test over BT)?  
Result : .....  
Time : .....

Please dial a number of your choice with 132 prefix?  
Number Dialed (land line only) : .....  
Result : .....  
Time : .....

Please dial 1280 + 132 + Any number (land line only)  
Result : .....  
Time : .....

Please dial a number of your choice with 1280 prefix?  
Result : .....  
Time : .....

If you could return this to us by Fax on 01246 439832.

Many Thanks

1<sup>st</sup> Call Com Ltd